

September 18, 2007: Real Cases, Real People

Real Cases, Real People:

Sanchez Meets Constituents Who Have Experienced

Problems with Federal Agencies

On September 12, 2007, Congresswoman Loretta Sanchez hosted a reception at her Garden Grove office where she met with over 20 constituents who recently sought assistance with her office in dealing with federal agencies. Sanchez listened to their personal stories about the difficulty they faced in receiving help from the Department of Labor, Veterans Administration and INS.

"People who call federal agencies often have serious problems and have no other recourse but to go to their Member of Congress for assistance," said Sanchez. "Many are unable to navigate through the system in finding the right person, that's where we come in."

"I have 3 full-time bilingual caseworkers to help address constituent concerns. My staff works directly with federal liaisons from the different branches of government including contacts at local nonprofit organizations."

That afternoon Sanchez and her staff were thanked by many including an Iraq veteran who found assistance and treatment for PTSD and brain damage. A local postal worker also shared her story personal being seriously injured at work. After 16 years, she is now receiving health benefits and compensation from the Department of Labor after visiting Sanchez's office. Others shared stories of family reunification through VISA and passport assistance.

If you live in the 47th Congressional District and need help in working with a federal agency, please contact the office of Congresswoman Loretta Sanchez at 714-621-0102.